



IMMERSIVE
**WELLNESS
MEDICINE**
SUMMIT 2021

ATTENDEE INSTRUCTION GUIDE



WELCOME

Welcome to the Immersive Wellness Medicine Summit 2021. We are extremely excited to have you experience our latest Hybrid event!

The IWMS 2021 event has been built with attendee experiences top of mind. Blending a combination of different tech experiences ensures all participation is enjoyable AND easy to use.

This instruction guide will take you through all elements of the event so that you are well equipped in understanding how to navigate the website prior and during the event.

BEST EXPERIENCE REQUIREMENTS

Devices:

Windows PC (Desktop or Laptop), Mac (Desktop or Laptop) Android Tablet, Android Mobile, iPad, iPhone

Browsers:

Chrome (recommended), FireFox or Edge

Speed:

At least 100 Mbps internet download / 100 Mbps upload speeds

*Please note, VR Sessions have additional best experience requirements which you can read further in this document. VR Sessions cannot be viewed on Mac.

TABLE OF CONTENTS

Access the Event	5
The Event Schedule	7
Event Chat Room	9
Support	11
Speaker Conferences	13
Live Q&A Speaker Sessions	16
The Boardwalk (360 Virtual Tours)	20
The Boardwalk (Live Chat)	23
The Boardwalk (Virtual Reality Sessions)	26

The background is a dark teal color with a glowing, abstract wave of dots and lines that curves from the bottom left towards the top right. The dots are small and light teal, while the lines are slightly thicker and also light teal, creating a sense of motion and data flow.

ACCESSING THE EVENT

HOW TO ACCESS THE EVENT

When you have purchased a ticket to the IWMS 2021 event you will receive an email with your login and password to the IWMS 2021 website. Please ensure you do not lose these credentials.

Once you logged into the website, during **October 7 - 10, 2021** you will be able to access:

1. **The Conference Room** to;

- Watch all Speaker Conferences and engage in a 360 Virtual Tour of our Virtual Conference Room.

2. **The Boardwalk** to;

- Learn about our Sponsors, their products and services with a 360 Virtual Tour
- Interact with our Sponsors on Live Chat
- Join Gold Sponsor Virtual Reality Room Sessions

3. **The Noosphere Pyramid** to;

- Engage with a 360 Virtual Tour of the Noosphere Pyramid to learn more about the Noosphere initiative and participate in exclusive meditation experiences.

4. **The Live Q&A Speaker Sessions** to;

- Participate in live sessions where our Speakers will answer questions submitted by All Access Pass attendees, hosted by Dr. Paul Drouin and Laureen Lee.

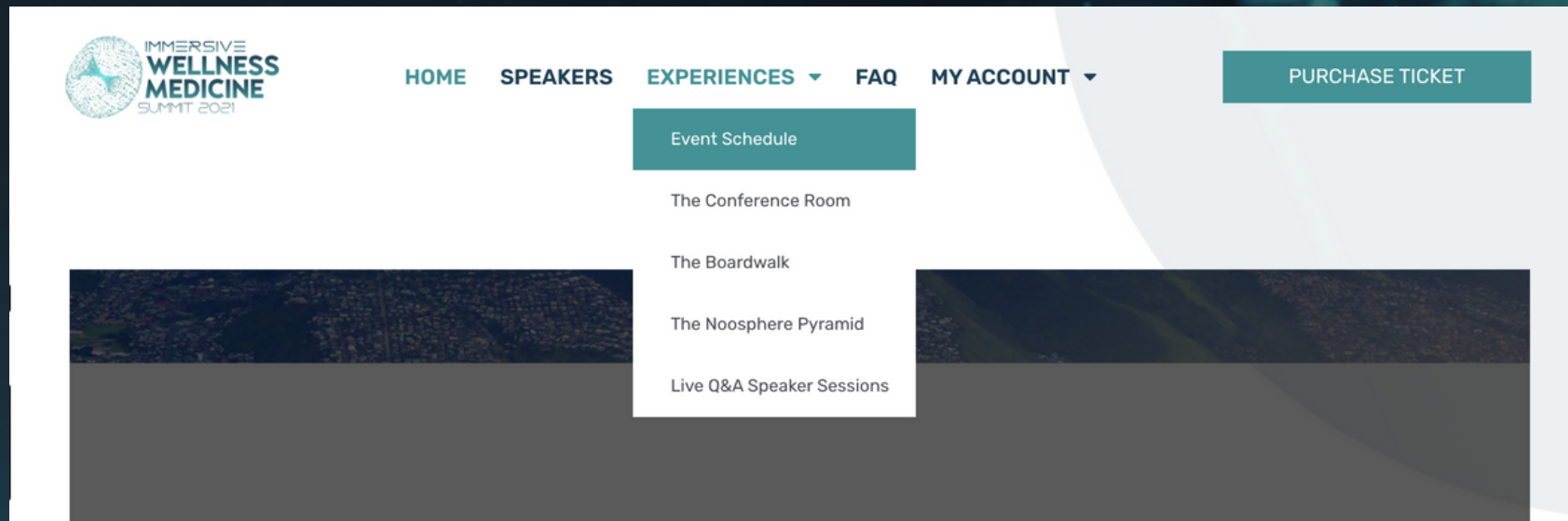
You will also have access to the **Event Chat Room** and **Support Live Chat** during **October 7 - 10, 2021** between **6:00 am HST - 3:00 pm HST**

The background is a dark teal color with a subtle, glowing wave of dots that curves across the frame from the bottom left towards the top right. The dots are small and light blue, creating a sense of motion and depth. There are also faint, scattered white dots throughout the background, resembling a starry field or a digital space.

THE EVENT SCHEDULE

HOW TO VIEW THE EVENT SCHEDULE

To view the Event Schedule, simply hover over the '**Experiences**' Main Menu Tab and click the '**Event Schedule**' Page.

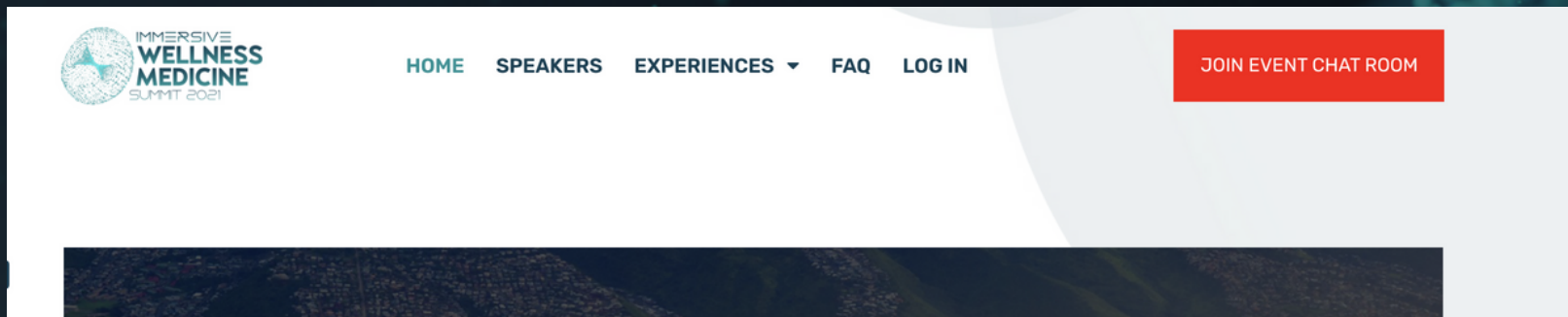


EVENT CHAT ROOM

The background is a dark teal color with a subtle, glowing wave of small dots that curves across the right side of the image. The overall aesthetic is futuristic and digital.

HOW TO JOIN THE EVENT CHAT ROOM

The Event Chat room is open to all IWMS 2021 attendees, and can be accessed at the top right hand corner of the website every day of the event **October 7 - 10** from **6:00 am - 3:00 pm HST**. There will be a bright orange button which says '**Join Event Chat Room**'.



Click the orange button and start chatting with fellow attendees! There will be a Chat Room moderator, so please be sure to read the Chat Room Etiquette guidelines below and on the website.

Chat Room Etiquette

Say hello and Introduce yourself

No spamming

No profanity

No personal attacks or harassment

Type in normal English (vs abbreviations) to avoid misunderstandings

Don't monopolize the conversation

No solicitation

Do not share any personal details

The background is a dark teal color with a subtle, starry pattern of small white dots. A prominent feature is a glowing, wavy line of larger, semi-transparent teal dots that curves from the bottom left towards the top right, creating a sense of motion and depth.

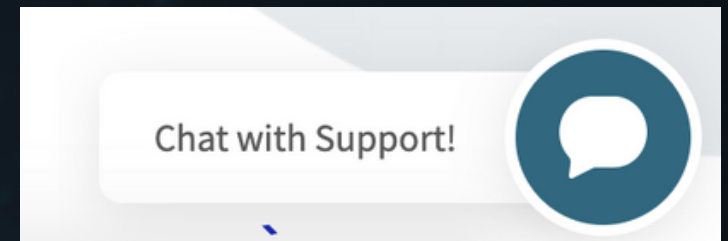
SUPPORT

HOW TO CONNECT WITH EVENT AND TECH SUPPORT DURING THE EVENT.

During each day of the event **October 7 - 10** from **6:00 am - 3:00 pm HST** Event, Tech and Student Support will be available online from the bottom right hand corner of the website.

Click the icon and let us know what you need help with!

If you need any assistance outside these hours, send us an email at support@immersivewellnessmedicinesummit.com and someone will get back to you as soon as possible!



The background is a dark teal color with a subtle, glowing wave of dots that curves across the right side of the frame. The dots are small and light blue, creating a sense of motion and depth. The overall aesthetic is clean and modern, typical of a professional conference or event branding.

SPEAKER CONFERENCES

HOW TO WATCH SPEAKER CONFERENCES

During **October 7 - 10, 2021** you will be able to access '**The Conference Room**' page located under the '**Experiences**' Main Menu Tab.



HOW TO WATCH SPEAKER CONFERENCES

To watch all Speaker Conferences, scroll down under the '**Watch the Conferences**' heading. All Conferences available for the day will be listed. Click the '**Watch Now**' button and a video pop up will appear that you can click to start playing!

Examples shown to the right do not reflect the IWMS conference speakers.





WELLNESS MEDICINE

HOME SPEAKERS EXPERIENCES FAQ MY ACCOUNT

JOIN EVENT CHAT ROOM

Watch The Conferences

Click on the below buttons to watch all conferences available for the day!

			
Hannah Collins Acrobatic Dance WATCH NOW	Paul Ward Hip Hop WATCH NOW	Kate Price Contemporary WATCH NOW	Nancy Brown Lyrical Dance WATCH NOW

Chat with Support!

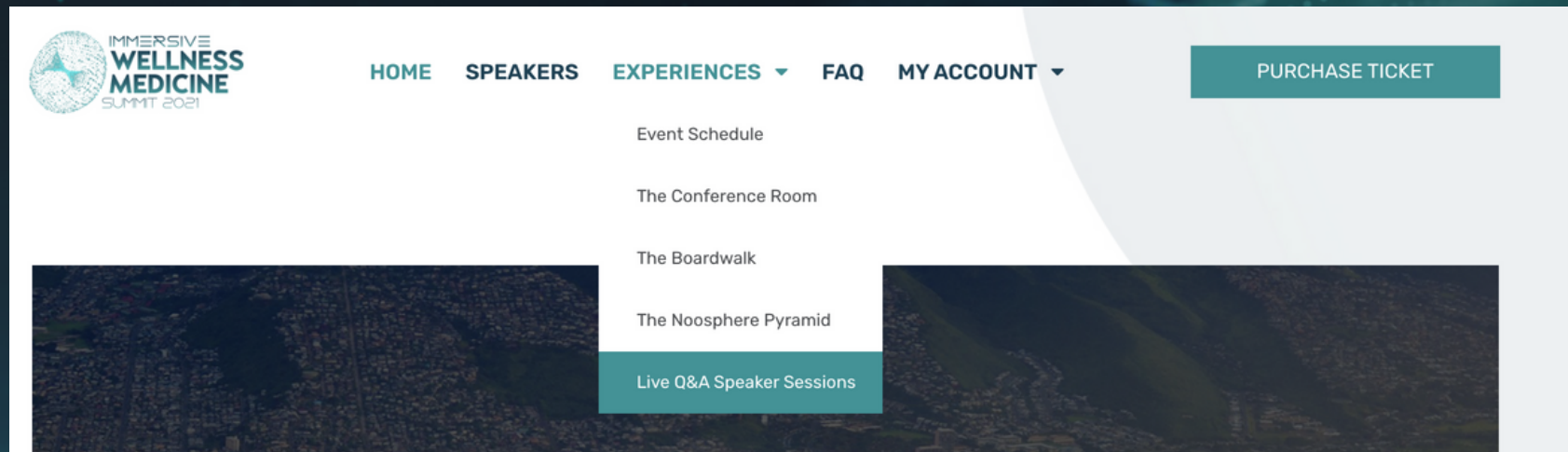
Please note: All Access Pass Ticket Holders will have access to view ALL Speaker Conferences from day 1 of the event plus extended access to re-watch any conference for up to 1 year after the event, however Basic Pass Ticket Holders will only be able to view the Speaker Conferences aired during their scheduled day.



LIVE Q&A
SPEAKER SESSIONS

HOW TO WATCH LIVE Q&A SPEAKER SESSIONS

All Access Pass Holders can watch the Live Q&A Sessions! Click the '**Live Q&A Speaker Sessions**' Page located under the '**Experiences**' Main Menu Tab. This page will be accessible to All Access Pass Holders **October 7 - 10.**



HOW TO WATCH LIVE Q&A SPEAKER SESSIONS

On this page you will find a list of Speakers and their Live Q&A Session Times. Underneath each speaker will be a **Join Live Q&A** button. Click the button and it will open up the relevant Zoom Meeting room for the session. Try to arrive 5-10 minutes early so admin can accept you into the room on time!





Examples shown to the right do not reflect the IWMS conference speakers.

The screenshot shows a website header with the IWMS logo and navigation links: HOME, SPEAKERS, EXPERIENCES, FAQ, MY ACCOUNT, and a PURCHASE TICKET button. The main heading is 'LIVE Q&A SPEAKER SESSIONS'. Below the heading is a paragraph: 'Join the Live Q&A Speaker Sessions by clicking the buttons below each speaker. If you miss a session, you will be able to watch the recording on this page after the Speaker's session has ended. Please allow 24 hours for the video to be loaded.' The main content area features four speaker cards. Each card includes a speaker's photo, the text 'Speaker Name', the date 'Date: Thursday October 7', the time 'Time: 10:00 AM HST', and a 'JOIN LIVE Q&A' button.

HOME SPEAKERS EXPERIENCES FAQ MY ACCOUNT PURCHASE TICKET

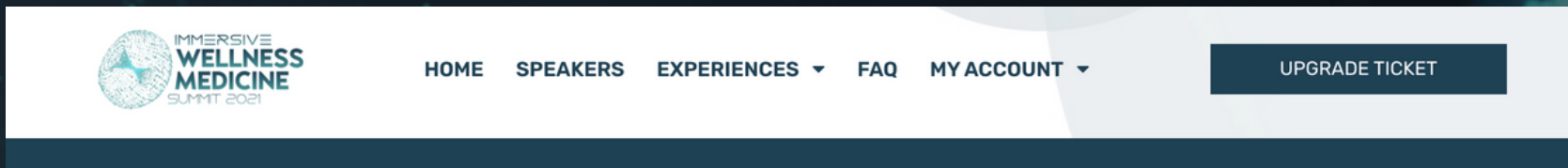
LIVE Q&A SPEAKER SESSIONS

Join the Live Q&A Speaker Sessions by clicking the buttons below each speaker. If you miss a session, you will be able to watch the recording on this page after the Speaker's session has ended. Please allow 24 hours for the video to be loaded.

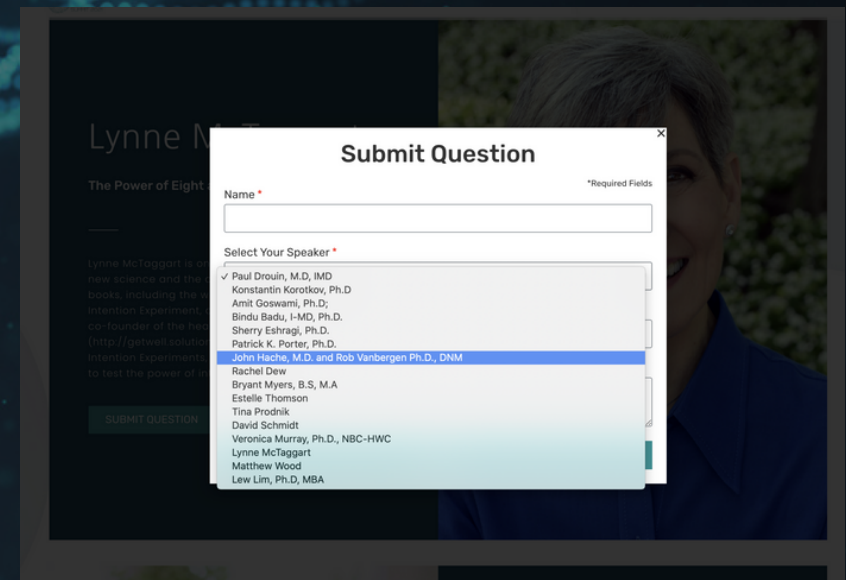
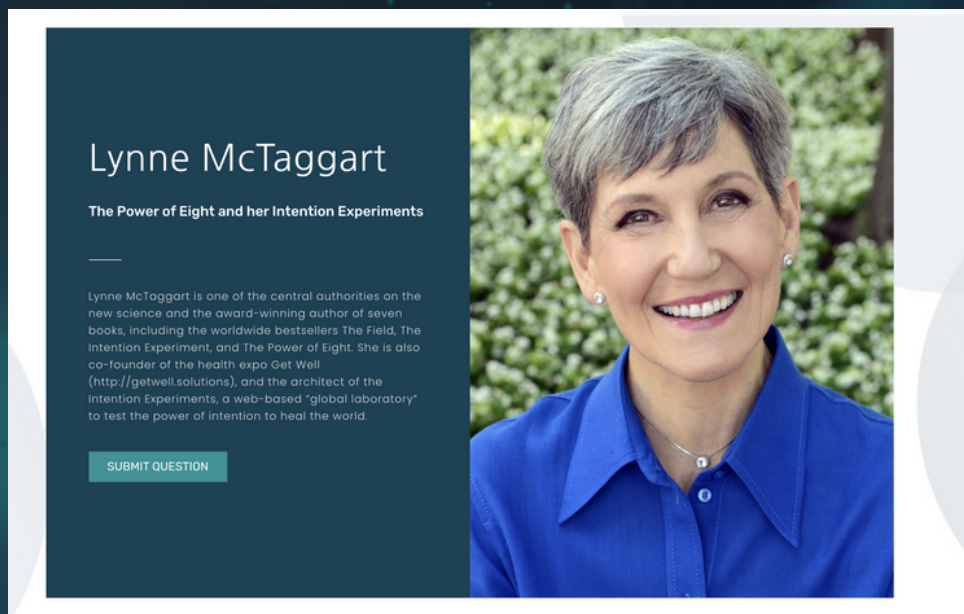
 Speaker Name Date: Thursday October 7 Time: 10:00 AM HST JOIN LIVE Q&A	 Speaker Name Date: Thursday October 7 Time: 10:00 AM HST JOIN LIVE Q&A	 Speaker Name Date: Thursday October 7 Time: 10:00 AM HST JOIN LIVE Q&A	 Speaker Name Date: Thursday October 7 Time: 10:00 AM HST JOIN LIVE Q&A
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HOW TO SUBMIT QUESTIONS FOR A SPEAKERS LIVE Q&A SESSION

To submit a question to a Speakers Live Q&A Session you will need an All Access Pass. If you have a Basic Pass, you can upgrade at any time by clicking 'Upgrade Ticket' at the top right hand corner of the website.



With the correct access level, you can visit the '**Speakers**' Page on the Main Menu, and click '**Submit Question**' under any of the Speakers. Simply complete the form to submit your question!





**THE BOARDWALK:
360 VIRTUAL TOURS**

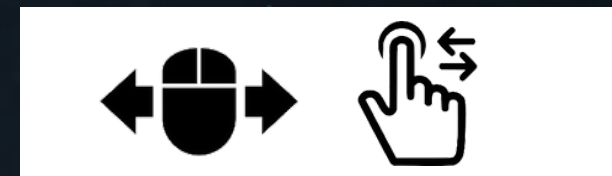
HOW TO INTERACT WITH A 360 VIRTUAL TOUR

There are 3 x 360 Virtual Tours available during the event **October 7 - 10**.

You will find them on:

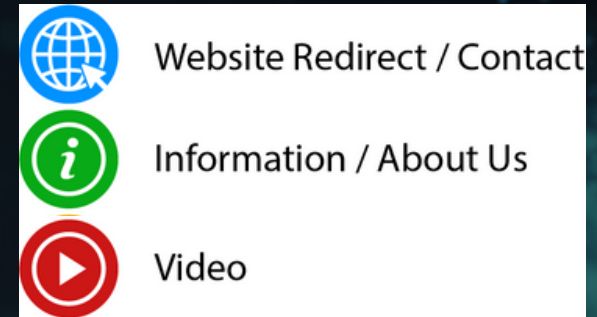
- The Conference Room Page
- The Boardwalk Page
- The Noosphere Pyramid Page

To look around the 360 space use your mouse or key pad, hold down and drag in any direction you choose to view.

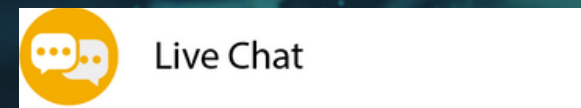


HOW TO INTERACT WITH A 360 VIRTUAL TOUR

Click the icons provided within each space to learn more about the environment you are currently in.



Click the Live Chat icon to start chatting. (This is only available within The Boardwalk Booths for Sponsor Chat)



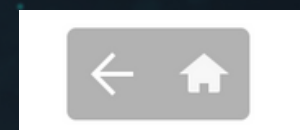
To teleport to a different **position** within a 360 Tour, such as a Booth on the Boardwalk, select the Arrow Icon.



To teleport to a different **location** such as the Silver/Bronze Boardwalk or the Quantum University Booth, select one of the Transport Vehicles



To go back, simply click the 'back arrow' button on the top left hand side.



The background is a dark teal color with a subtle, glowing wave of light blue dots that curves across the right side. The overall effect is futuristic and digital.

THE BOARDWALK: LIVE CHAT

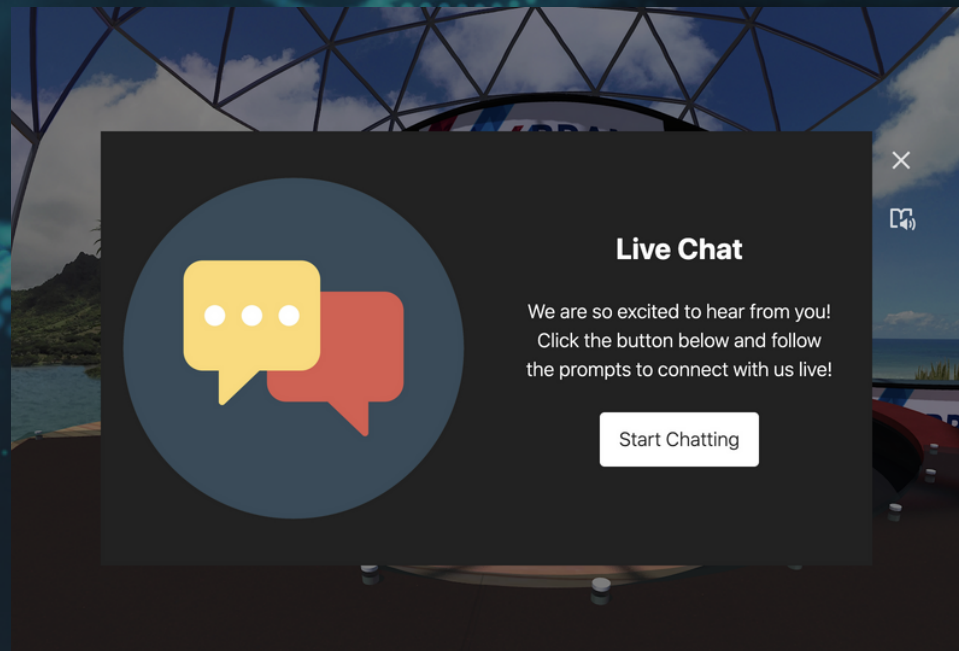
HOW TO CHAT WITH SPONSORS

Live Chat is available between 6:00 am - 3:00 pm HST **October 7 - 10** on **'The Boardwalk'** Page under the **'Experiences'** Main Menu Tab. Please, some Sponsors may have different Live Chat hours.

There are two methods in which you can Live Chat with Sponsors on The Boardwalk.

METHOD 1 - INSIDE THE 360 VIRTUAL TOUR

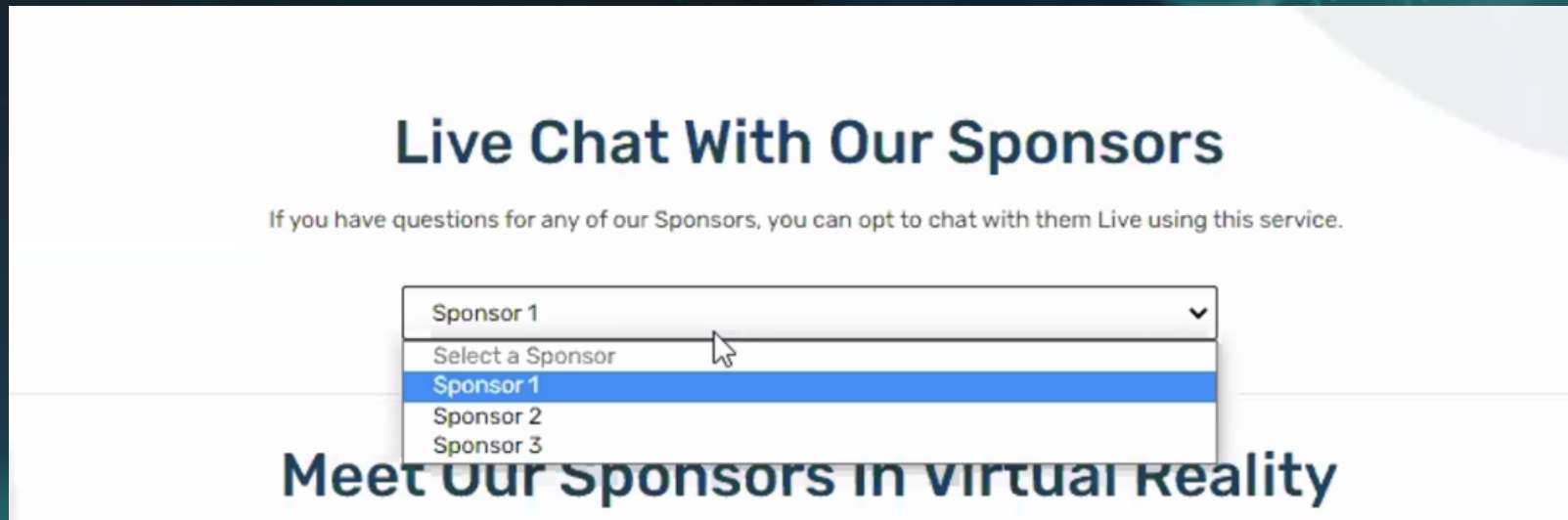
Click the yellow Live Chat icon on the Avatar inside each Sponsor Booth. The Sponsor's Chat Page will open in a new tab, simply follow the prompts to start chatting.



HOW TO CHAT WITH SPONSORS

METHOD 2 - SELECT YOUR SPONSOR

Scroll down under the 360 Virtual Tour to the '**Live Chat with our Sponsors**' section and select a Sponsor of choice. After selecting your Sponsor of choice, you will be redirected to their Chat Page where you can follow the prompts to start chatting.





**THE BOARDWALK:
VIRTUAL REALITY
SESSIONS**

BEST EXPERIENCE REQUIREMENTS

For the best experience, join using your VR Headset.

The following VR devices are supported:

- PC VR headsets: VIVE, VIVE Pro, VIVE Pro Eye, VIVE Cosmos, VIVE Cosmos Elite, Valve Index, Oculus Rift and Oculus Rift S.
- Standalone headsets: VIVE Focus, VIVE Focus Plus and all Wave Platform Devices.

If you do not have a VR Headset you can easily join any VR Session via Android Tablet, Android Mobile, iPad and iPhone.

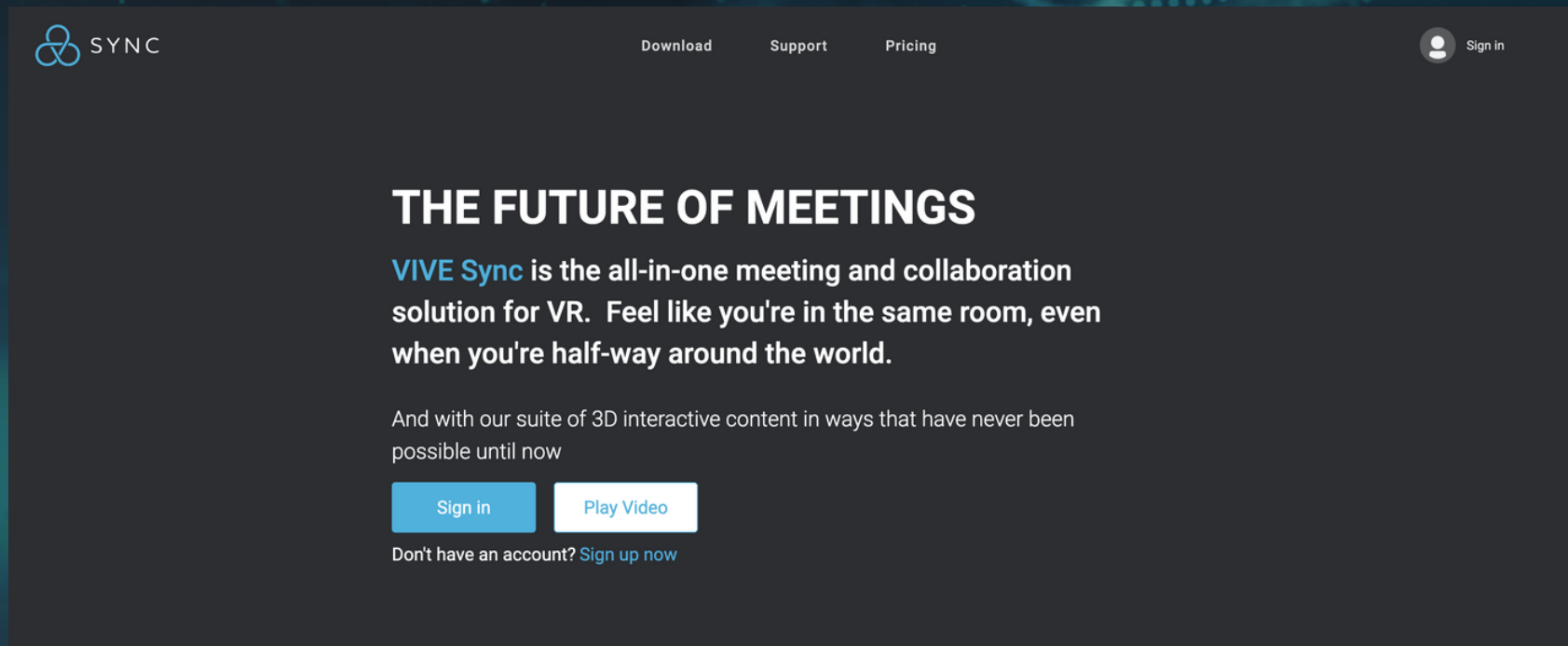
You can also join via Windows PC (Desktop or Laptop) however this is only recommended for those who have intermediate to advanced tech experience as there are quite a few steps to follow for installation. Separate instructions will be provided to those who would like to continue using PC to join the VR sessions.

SIGN UP WITH VIVE SYNC

If you are joining Gold Sponsor VR Sessions via VR Headset or Tablet/iPad/Smart Phone, please be guided by the instructions that follow. If you want to join with PC, please view the separate PC Viewer Instructions.

To start your VR experience, you will need to create a **FREE** VIVE Sync account which you can create at **<https://sync.vive.com/>**.

Simply click '**Sign Up Now**'.



The screenshot shows the VIVE Sync website landing page. At the top left is the SYNC logo. The top navigation bar includes links for 'Download', 'Support', and 'Pricing', and a 'Sign in' button with a user icon. The main heading is 'THE FUTURE OF MEETINGS'. Below this is a sub-heading: 'VIVE Sync is the all-in-one meeting and collaboration solution for VR. Feel like you're in the same room, even when you're half-way around the world.' A paragraph follows: 'And with our suite of 3D interactive content in ways that have never been possible until now'. At the bottom of the main content area are two buttons: 'Sign in' and 'Play Video'. Below these buttons is a link: 'Don't have an account? [Sign up now](#)'.

DOWNLOAD VIVE SYNC

Once you have signed up, you will need to download the relevant app to your device **directly**.

You can navigate to the downloads page on your device here: <https://sync.vive.com/download> or visit your devices respective store e.g. HTC VIVE Store, iOS App Store, Android Google Play, to find the 'VIVE Sync' application for download.

The screenshot shows the 'Download VIVE Sync' page with the following content:

- PC VR**
Includes Windows Viewer Mode
Support devices
VIVE Pro 2 / VIVE Cosmos Elite / VIVE Cosmos / VIVE pro Eye / VIVE pro / VIVE
[Download](#)
- Standalone VR**
Support devices
Focus 3 / Focus Plus / Focus
[Download](#)
- Oculus Standalone**
Support devices
Quest / Quest 2
[Coming Soon](#)
- Android phone**
Viewer Mode
Required Android
Requires Android 8.0 and up. Recommend at least 4GB of RAM.
GET IT ON Google Play
[Download](#)
- Apple iPhone / iPad**
Viewer Mode
Compatibility
Requires iOS 13.0 or later. Compatible with iPhone and iPad. Recommend at least 3GB of RAM.
[Coming Soon](#)

Footer text: * VIVE Sync only can run on a Windows PC. * You can download VIVE Sync in VIVE Home and install to your VIVE Focus, VIVE Focus Plus or VIVE Focus 3

HOW TO JOIN A VR SESSION

Once you have downloaded VIVE Sync:

1. Open the VIVE Sync app on your device.
2. Locate the **'Join with Room ID'** option, on most compatible VR headsets the icon will look like: 
If you are joining with Tablet/iPad/Smart Phone, your landing page will request the Meeting Room ID and Password already.
3. Enter in the Meeting Room ID and Password and join.



You can find the relevant Meeting Room ID and Password to the VR session of your choice on **'The Boardwalk'** Page under the **'Experiences'** Main Menu Tab on the IWMS website.

QUANTUM UNIVERSITY ADMISSIONS TEAM

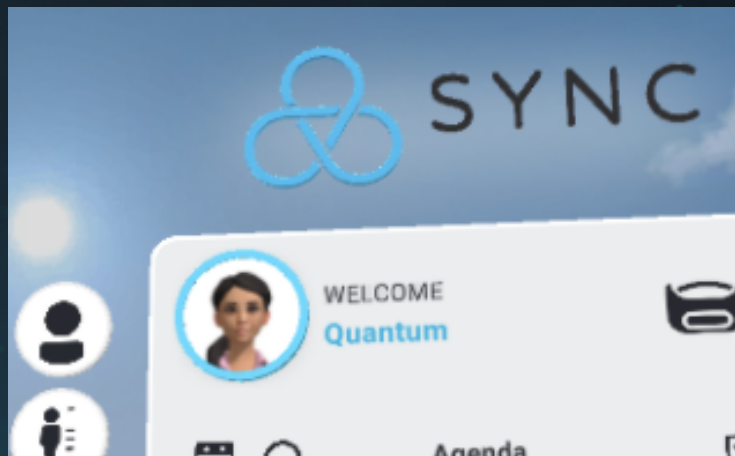
Date: October 7, 8, 9 and 10
Time: 9:00 AM HST
Meeting Room ID: 6364BKQP
Password: a55464z3

—
New Students will learn about Degree Programs, Student Experience, Faculty, Accreditation, Career Paths, Tuition options and more!



EDIT YOUR AVATAR'S APPEARANCE

If you are using a compatible VR Headset, once you have successfully downloaded the VIVE Sync App and have signed in, you can choose a preset avatar in VIVE Sync by selecting the option to '**edit your appearance**' on the main menu, generally located where at default avatar's profile picture.



EDIT YOUR AVATAR'S APPEARANCE

Follow the prompts to edit your appearance.



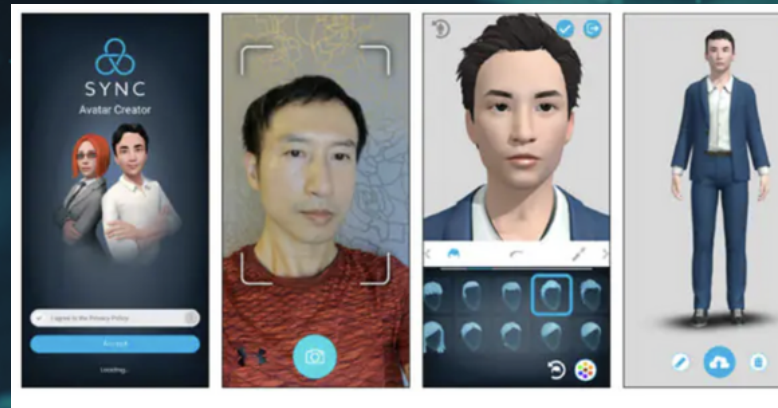
HOW TO CREATE A CUSTOM AVATAR


If you are using a compatible VR Headset or any other device to join the VR Session, you can choose to create a custom avatar using the VIVE Sync Avatar Creator app:

1. On your Android or iOS device, find and install the VIVE Sync Avatar Creator app from your app store.

Tip: You can also go to <https://sync.vive.com/download/> to download the app.

2. Open the app on your device.
3. Sign in with your account.
4. Follow the onscreen instructions to take a selfie and customize your avatar.



When you're done, tap the Upload icon . Your avatar will then be uploaded to your HTC Account.

Tip: To modify your avatar, open the VIVE Sync Avatar Creator app on your phone, make any necessary changes, and upload the avatar again.

**WE HOPE YOU ENJOY YOUR TIME
AT THE IMMERSIVE WELNESS
MEDICINE SUMMIT!**

QUESTIONS?

Contact support@immersivewellnessmedicinesummit.com